

ATTORNEY DOCKET NO.
30GF-9094

PATENT APPLICATION
SERIAL NO. 09/682,280

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Brownhill et al.

Serial Number: 09/682,280

Filed: August 13, 2001

For: SERVICE PORTAL ENABLED
AUTOMATION CONTROL MODULE
(ACM)

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Group Art Unit: 2155

Examiner: Thu Ha T. Nguyen.

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Do not enter!
Thn

RESPONSE TO FINAL ACTION

Dear Sir:

In response to the Final Action dated October 5, 2006 ("Final Action"), please amend the
Claims as follows and consider the following remarks: